



**HBZweb Internet application form
for Online Transaction Password (OTP)**

The Manager
Habib Bank AG Zurich
Kenya

Date: _____

Dear Sir,

Account details & login name

I/We hereby request for the HBZOtp Service for the account / s noted below.:

HBZ OTP Token Registration.

Account Name: _____ . Account No./ Nos _____

Account Name: _____ . Account No./ Nos _____

HBZ web Login/ User name (case sensitive) _____

Mobile Number: +254 _____

Email ID _____ @ _____

HBZOtp (Online Transaction Password)

I/We understand that to utilise the HBZweb service I/we will have to register our mobile device number(s) and email address(es) to receive OTP's. The OTP will be generated automatically and sent to our registered mobile device(s) and email address(es) wherever a Third Party Fund Transfer is made. The HBZOtp is valid for each HBZweb log-in session. Each OTP request carries a specific reference number and must be used within 10 minutes of receipt. The OTP's generated do not attract any charges.

If you require notification when a log on to your account on the web is made please go to the HBZweb once you have subscribed on this form and access the "Profile" option at the top. On the next page tick the box marked "Send SMS on hPLUS web login"

I/we indemnify the Bank against:

- a) Unauthorised use of the account information being transmitted over the SMS network including but not limited to the Customer's account details being disclosed to others due to the Customer specifying an incorrect mobile device number or misplacing the SMS mobile device.
- b) Any network failure/error by the Customer's mobile device service provider.

I/we understand that:

- a) An SMS message will not be delivered, if the mobile device is switched-off for an extended period.
- b) The SMS service can be discontinued by the Bank at its discretion at any time, without any prior notification to the Customer.

I/We authorize the Bank to recover the charges, as detailed in the Banks Schedule of Charges, for SMS's sent by the Bank by debiting my/our account periodically.

Authorised signatory

As per resolution / mandate attached

Authorised signatory

Date

NB – Two signatories to sign where there is more than one signatory on the account